

Helpful Contacts



You can report flooding to the new Norfolk Flooding Hotline on **0344 800 8013**. This is your single point of contact for flooding in Norfolk. **If you are in immediate danger call 999. You can also report issues caused by flooding in a number of other ways:**

- ✓ **The Environment Agency Floodline:**
0345 988 1188
- ✓ **Norfolk County Council Highways:**
0344 800 8020
- ✓ **Report a power cut:** dial 105
- ✓ **Report a gas leak:** 0800 111 999
- ✓ **Report a water leak:**
Anglian Water customers: 0800 771 881
Essex & Suffolk Water customers: 0800 526 337
- ✓ **National Flood Forum:** 01299 403 055
For independent advice for those who have suffered flooding.



If you do need to have damage to your property repaired, beware of rogue traders. Consider using a Norfolk Trusted Trader. Call Trading Standards on **0344 800 8020** or visit **www.norfolk.gov.uk/trustedtrader** for more information.



Norfolk Strategic
Flooding Alliance



The Norfolk Strategic Flood Alliance is a new taskforce that is working together so that Norfolk communities and infrastructure are safer and more resilient to the risks of inland and coastal flooding. The Alliance includes, among others, the environment agency, Anglian Water, the Association of Drainage Authorities, the Water Management Alliance, Water Resources East, the Norfolk Resilience Forum, the Broads Authority and Norfolk's County, Borough, City, District and Parish Councils.